

Quality Policy

Rase Steels Construction & Civils Limited aims to provide clients with a high-quality service that exceeds expectations and ensures high levels of customer satisfaction. To ensure all clients receive the required quality of products and services we are developing an Integrated Management System (IMS) that will be independently certified to meet the requirements of BS EN ISO 9001:2015 and our legal and other corporate responsibilities.

We are committed to the involvement of all our workers in adopting and continually improving the effectiveness of our IMS and will provide the resources to ensure that the importance of exceeding customer requirements is communicated and understood throughout our business.

We will revise, monitor and review quality objectives and performance on a regular basis to promote continual improvement of our processes and activities.

All workers must comply with the requirements of our IMS, make suggestions to continually improve our processes and the quality of our production and report any nonconformance with, or failing of, the IMS.

During the coming year we will roll out the following quality initiatives:

- Archdesk implementation
- Yard improvements
- Introduce Personal Development Reviews for all staff
- Conduct internal audits to identify nonconformance and opportunities for improvement in all departments and processes
- Gain external accreditation of our IMS to BS EN ISO 9001:2015 standard

Our workers are encouraged to give all quality initiatives their full support and continually strive to make improvements to our processes, products, and services. We will support this with communication and by celebrating successes.

This policy will be reviewed for ongoing suitability and effectiveness at Management Reviews and as required.

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